

## ACCOMMODATION STAY

VILLA TYPE	NO. OF BEDROOMS	MAX. OCCUPANCY	RATE PER NIGHT	SECURITY DEPOSIT
			(Min. 3 Nights)	
<b>SURGA ONE - CLIFFTOP VILLA</b>	6 Bedrooms	12 People	IDR45,000,000	IDR5,000,000
<b>SURGA TWO - OCEAN VIEW VILLA</b>	7 Bedrooms	14 People	IDR35,000,000	IDR5,000,000
<b>SURGA ESTATE - BOTH VILAS ONE &amp; TWO</b>	13 Bedrooms	26 People	IDR75,000,000	IDR10,000,000
Extra Bed for extra person above max occupancy (incl. daily breakfast)			IDR1,000,000	

**\*Additional surcharge of IDR 5,000,000/night for 2 nights stay booking (not applicable for a wedding booking)**

**\*The period of 20 December - 8 January the minimum stay required is 5 nights**

Rates are subject to 15.5% tax and service.

### DISCOUNTS

Early Bird 6+ Months Prior	Long Stay 10+ Nights	Long Stay 30+ Nights	Full Payment Upfront
5%	15%	20%	5%

Long Stay and Early bird discount cannot be applied for the same booking, only the higher % will apply. Full Payment Discount added on top of early bird or long stay discount.

### INCLUSIONS

- Return airport transfers with 14-seater Van (Toyota Hiace) - **No Luggage Compartment.**

**Extra luggage car: IDR500,000/way**

- Daily buffet breakfast for in-house guests.

- Daily use of 14-seater Van (Toyota Hiace) for 8-hours per day including driver & petrol - 1 van per villa **(Local Area Only, excluding parking fee and Venue Entrance Fee).**

- Free use of gym and tennis court.

- Guest access to Melasti beach via private steps. PLEASE NOTE - the stairs is rustic, often irregular and in some places there is no safety railing. Exercise great caution if using them. Children must be supervised.

- Daily butler service and daily housekeeping up until 23:00.

## FUNCTION/EVENT

**Function/Event is mandatory to book Villa Surga One - Clifftop Villa. Entire estate can be booked out subject to availability.**

**Note: Venue Only Rental is not allowed.**

**Maximum Capacity: Up to 125 Pax (including event's hosts) - site visit strongly recommended**

**Additional function fee on top of accommodation rates based on number of guests:**

NO. OF GUESTS	FUNCTION FEE	SECURITY DEPOSIT
0 - 25 Pax	IDR20,000,000	IDR10,000,000
26 - 50 Pax	IDR25,000,000	IDR15,000,000
51 - 75 Pax	IDR30,000,000	IDR15,000,000
76 - 100 Pax	IDR35,000,000	IDR20,000,000
101 - 125 Pax	IDR40,000,000	IDR20,000,000

Rates are subject to 15.5% tax and service

### INCLUSIONS

- All inclusions on accommodation rates.

- One day function - curfew for all activity will fall at 00.00 (midnight) on the booked day.

- Banjar Fee for 1-day event without fireworks show. **(Additional IDR2,000,000++ for fireworks show - Police Permit should be provided by event's host).**

## RESERVATION POLICY

- All reservations should be made by email to [bookings@thesurga.com](mailto:bookings@thesurga.com) / [hello@thesurga.com](mailto:hello@thesurga.com) with guest name, type of Villa, check-in & check out dates, function details (no.of guests & event date) and any special requests.
- 50% Deposit payment (***non-refundable in any circumstances***) should be made to confirm and secure the reservation.

## PAYMENT POLICY

- ***All Payments made are non-refundable & non-transferable in any circumstances.***
- 50% deposit to be paid upon booking confirmation and and lock the dates.
- Balance of payment (non-refundable & non-transferable in any circumstances) including other charges. Related to the booking will be due thirty days prior to the arrival date.
- The Surga management has the right to void any booking, and/or add 3% of the total balance, in the event of late payment.
- Payment can be made via Bank Transfer to the nominated account (available on the Invoice) in Full Amount Guarantee.
- Payment by Credit Card can be processed via payment link (3% payment fee is applied).

## AMENDMENT & CANCELLATION POLICY

- Deposit & balance payments are ***non-refundable & non-transferable in any circumstances.***
- In the case that it is impossible at all to make the trip due to natural disaster, political instability, disease epidemic, family matters, sickness, flight matters, etc (supporting documents required), changes to period of stay require management approval and are subject to availability.
- Any change of date due to above cause should be made at least 30 days before arrival date. Any change date made less than 30 days before initial date will be charged 10% of the total invoice amount as administration fee.
- Any date change due to above causes, the balance of payment due date will still remain the same, 30 days before the original dates.
- The Surga management has the right to void the booking, and/or add 3% of the total balance, for late payment.

## DECLARED PANDEMIC POSTPONEMENT POLICY

- In the case of travel restriction from Government due to COVID-19 Pandemic, postponement will be given for up to 6 months from the original dates (subject to availability).
- Postponement is allowed to be made max. 3 months and min. 1 month before original dates.
- All deposit payment that has been made are ***non-refundable & non-transferable in any circumstances.***
- Booking modifications may be authorized only by management approval.
- New dates are allowed only on Monday-Wednesday for the check-in day and will only be confirmed once balance payment has been made.
- If there is any change regarding our rates, the new rate will be applicable for the new dates
- This policy is subject to change depending on mandatory local or global pandemic regulations.
- This policy cancelled automatically when majority of countries are open and lifted the travel restrictions.

## ADDITIONAL SURCHARGES

- IDR 2.000.000++/event for additional banjar fee for fireworks show (police permit should be arranged by event planner/vendor).
- IDR 500.000++ for pre-wedding photo shoot / video shoot permit at Melasti Beach.
- IDR 150.000++/day/person for additional breakfast outside in-house guests (50% price for kids).

## ACCOMMODATION TERMS & CONDITONS

- Room rates are quoted in IDR and valid for all customers. Other currencies will be converted at the exchange rates for the day of the transaction.
- All rates are subject to 15.5% government tax and service.
- Booking inquiry for 2 nights stay is subject to management approval only. If approved, an additional surcharge of IDR5.000.000/night will applied.
- Above maximum occupancy, any extra person must pay an additional cost for extra bed. Maximum beds that can be provided is four extra beds per villa.
- Children below ten years old are allowed to sleep with parents. Above 10 years old considered as adult and require an extra bed.
- Baby cot, baby car seat, and baby dining chair are available free of charge (one each available).
- Complete details on general accomodation terms & conditions on links section.

### FUNCTION TERMS & CONDITONS

- "Function/event only rate" is not applicable please see general minimum booking period.
- Extra functions held in addition to the main event will be charged at 50% of the function rate for more than 26 guests and free of charge for fewer than 26 guests. Additional events are subject to approval and on condition that there will be no significant entertainment planned or set up required.
- Additional terms & conditions for function/event is applied. Check on the links section.

### CHECK-IN / CHECK-OUT TIME

- Standard check-in time is 15.00 and check-out time is 12.00 midday.
- Late check-out later than 15:00 will be charged at 50% room rate and late check-out more than 18:00 will be charged as 1 night charge.

### FORCE MAJEURE

The Surga Villa Estate shall not be held responsible for failure to execute the terms and conditions specified herein directly or indirectly through or in consequence of war, strikes, riots, disease epidemic, natural disaster and any other matters that are beyond the control of The Surga Villa Estate.

### BOOKINGS & RESERVATION

Email	hello@thesurga.com / bookings@thesurga.com
Ph. Number	+62 361 848 22 82
	+62 811 398 8989 (WhatsApp)
Address	Jl. Pura Masuka, Ungasan, Kuta Selatan, Kab. BadungBali - Indonesia, 80364

### OTHER INFORMATION (Click to be directed to the files)

<a href="#">WEBSITE</a>	<a href="#">INSTAGRAM</a>	<a href="#">WHATSAPP</a>	<a href="#">VILLA &amp; ROOM CONFIGURATIONS</a>	<a href="#">PICTURES GALLERY</a>
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### FLOOR PLANS

<a href="#">VILLA SURGA ONE</a>	<a href="#">VILLA SURGA TWO</a>	<a href="#">FUNCTION VENUE/ OUTDOOR LAWN</a>
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